

Q1 2017 Results

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Statement

In compliance with Article 154 bis of the "Uniform Financial Services Act" (Legislative Decree 58/1998), the Financial Reporting Officer, Gabriele Galli, declares that the accounting information reported in this presentation corresponds to the underlying documentary reports, books of account and accounting entries.



Q1 2017 Key takeaways

Excellent start to the year

- Sales growth at full speed (+14.6% at constant FX), with very healthy mix
 - 13th consecutive quarter of strong organic growth (+9.1%)
 - Increasing contribution from M&A (+5.5%)
 - Balanced growth across Regions
 - Challenging comparable basis
- Outpacing the global hearing aids retail market
 - Leadership consolidation and market share gains in all countries
- Continuous profitability improvement, fostered by EMEA and APAC
 - Higher marketing investments to accelerate top-line growth (~+20% vs Q1 2016)
- Strong network expansion: 173 shops and 30 SiS
 - Acquisitions of 157 shops & 11 SiS
 - Acquisition of 45 shops in Germany
 - Acquisition of 74 shops & 11 SiS in France, including AudioNova in France (59 shops)
 - Acquisition of 37 shops in India
 - Cash-out totaled €50.3 million
 - Closing for MiniSom Portugal (~75 shops & SiS) executed on April 3rd, 2017
 - New openings of 16 shops & 19 SiS (primarily in Iberia, France, Australia and New Zealand)



Q1 2017 Financial highlights

Strong momentum across the board

Data in €m	Q1 2017	Q1 2016	Δ%
REVENUES	296.1	254.5	+16.3%
Organic growth			+9.1%
Acquisitions			+5.5%
FX			+1.7%
EBITDA	40.9	34.0	+20.2%
Margin %	13.8%	13.4%	-

- Acceleration in sales with mid-teens growth
 - Contribution from all three Regions
 - Excellent organic growth further boosted by M&A
 - Strong Q1 2016 comparable basis (+11.2% at constant FX vs Q1 2015)
 - Currency tailwind (mainly AUD/EUR and USD/EUR)
- Continuous profitability improvement
 - EBITDA of €40.9 million, up 20.2% over Q1 2016
 - Net Profit of €12.8 million, up 49.1% over Q1 2016
- Higher investments to support long-term growth plans
 - Marketing: ~+20%
 - Cash-out for acquisitions: €50.3 million
- Free cash flow in line with seasonal trend
- Net debt at €279.0 million, corresponding to 1.39x Net Debt/EBITDA



Revenue roadmap by Region

Accelerating sales growth across Regions





Q1 2017: +14.6%1

Organic growth²: +9.1% Acquisitions: +5.5%

FX: +1.7%



19.5% of Q1 2017 Revenues Q1 2017: +11.2% in LC QoQ



EMEA 65.9% of Q1 2017 Revenues Q1 2017: +15.8% in LC QoQ



APAC 14.5% of Q1 2017 Revenues Q1 2017: +13.9% in LC QoQ

1 In local currencies 2 Calculated as sum of like-for-like growth and openings



Financial results by Region

EMEA: continued strong momentum in the Group's largest market

Data in €m	Q1 2017	Q1 2016	Δ%
REVENUES	195.2	169.9	+14.9%
Organic growth			+8.7%
Acquisitions			+7.1%
FX			-0.9%
EBITDA	25.8	20.7	+24.7%
Margin %	13.2%	12.2%	-

- Outstanding top-line growth (+15.8% in LC), well above market
 - Excellent organic growth further boosted by accelerated M&A
 - Strong Q1 2016 comparable basis (+12.6% in LC vs. Q1 2015)
 - Currency headwind for GBP/EUR
- Double-digit organic growth in Italy driven by effectiveness of integrated marketing campaign, despite strong comparable basis in Q1 2016
- Strong organic growth in France, Switzerland, Iberia,
 Hungary and Poland, as well as MEA countries
- Strong contribution of M&A for Germany (45 shops) and France (74 shops & 11 SiS, including AudioNova France)
- High-teens organic growth in LC in the UK thanks to the new marketing and commercial strategy
- EBITDA margin improvement of 100 bps
 - Top-line growth, operational efficiency and scale-reach in core countries



Financial results by Region

AMERICAS: back to accelerated sales growth

Data in €m	Q1 2017	Q1 2016	Δ%
REVENUES	57.7	50.0	+15.5%
Organic growth			+8.2%
Acquisitions			+2.9%
FX			+4.4%
EBITDA	9.8	9.5	+3.6%
Margin %	17.0%	19.0%	-

- Strong performance in the US
 - Market growth at +4%¹ in units in Q1 2017
 - Solid performance of Miracle-Ear
 - Successful marketing strategy and solid execution
 - Excellent performance of AHHC primarily driven by large insurance contracts
 - Stable contribution from Elite
 - Currency tailwind
- Sound performance in Canada fostered by solid organic growth and acquisitions
- EBITDA increased by 3.6% vs. Q1 2016
 - Marketing: ~+50%
 - In 2016 investment acceleration from Q2
 - Key strategic pillar to sustain long-term growth



Financial results by Region

APAC: another quarter of excellent leveraged sales growth

Data in €m	Q1 2017	Q1 2016	Δ%
REVENUES	42.8	34.4	+24.4%
Organic growth			+12.1%
Acquisitions			+1.8%
FX			+10.5%
EBITDA	12.0	9.3	+28.4%
Margin %	28.0%	27.1%	-

- Stellar revenue growth of 13.9% in LC
 - Double-digit organic growth (+12.1% in LC)
 - Currency tailwind
- Solid performance in Australia
 - Successful marketing lead generation initiatives
 - Continued focus on productivity
- Outstanding performance in New Zealand
 - Strong acceleration of organic growth driven by healthy volumes
 - Softer comparable basis in Q1 2016
- Strong revenue growth in India
 - Solid organic growth
 - Acquisitions of the retail chain Bloom Senso Hearing Centres (37 shops) from Widex to optimize footprint
- Strong EBITDA improvement driven by accelerated topline growth and operational efficiency (+90 bps)
 - Marketing: ~+15%



Q1 2017 Financial results

Continuously delivering strong results, net profit also benefiting from lower tax rate

Data in €m (unless specified)	Q1 2017 ¹	Q1 2016 ¹	Δ%
REVENUES	296.1	254.5	+16.3%
EBITDA	40.9	34.0	+20.2%
Margin %	13.8%	13.4%	-
EBIT	26.0	21.4	+21.7%
Margin %	8.8%	8.4%	-
PROFIT BEFORE TAX	21.3	16.7	+27.3%
NET PROFIT	12.8	8.6	+49.1%
EPS (Euro)	0.058	0.039	+49.2%

^{1.} No one-offs in Q1 2017 and Q1 2016



Q1 2017 Financial results

Solid operating cash flow, higher cash-out for acquisitions

Data in €m	Q1 2017	Q1 2016
Operating cash flow (a)	14.9	7.3
Capex (b)	(13.2)	(7.8)
Disposals (b)	0.4	0.1
Free cash flow (a+b)	2.1	(0.3)
Acquisitions (c)	(50.3)	(5.5)
Other acquisitions/disposals (d)	(0.0)	0.0
Cash flow provided by (used in) investing activities (b+c+d)	(63.1)	(13.2)
Cash provided by (used in) operating and investing activities	(48.2)	(5.9)
Cash provided by (used) financing activities	(6.8)	(2.3)
Effect of the exchange rate fluctuations on the net financial position	0.4	0.0
Net cash flow for the period	(54.6)	(8.2)



Q1 2017 Financial results

Solid capital structure to sustain future growth opportunities

Data in €m	31/03/2017	31/12/2016	31/03/2016
Cash	(133.0)	(183.8)	(189.0)
Short-term debt	31.7	28.7	20.0
Medium/long-term debt	<u>380.3</u>	<u>379.6</u>	382.1
Net debt	279.0	224.4	213.1
Equity	579.7	557.7	503.4
Net debt/EBITDA	1.39x	1.17x	1.26x
Net debt/total equity	0.48x	0.40x	0.42x



2017 Outlook

Entering 2017 with sound optimism

- Overall positive market outlook
 - Drivers: increasing volumes with stable ASP
- Positive sales momentum, above market reference
 - Contribution from all Regions
 - Solid organic growth
 - Accelerated growth from acquisitions
- Profitability expansion
 - Operating leverage and efficiencies to balance higher investments
- Moving fast forward in the execution of our strategic plan
 - Continue lead consolidation in core markets
 - Outpace the market through Marketing & Retail Excellence and Innovation
 - Continue re-investing heavily in the business (Marketing, Network expansion, People) for long-term sustainable growth
- Confident about our long-term objectives



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