

H1 2017 Results

Milan | 26th July, 2017

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Statement

In compliance with Article 154 bis of the "Uniform Financial Services Act" (Legislative Decree 58/1998), the Financial Reporting Officer, Gabriele Galli, declares that the accounting information reported in this presentation corresponds to the underlying documentary reports, books of account and accounting entries.



Q2 & H1 2017 Key takeaways

Strong momentum continues

- Continued sustained growth (Q2 2017: +12.4%¹; H1 2017: +13.4%¹)
 - Robust organic growth
 - Increasing contribution from M&A
 - Balanced growth across Regions
 - Strong comparable basis
- Outpacing the global hearing aids retail market
 - Leadership consolidation and market share gains in all countries
- Solid profitability improvement
 - Continued strong contribution from EMEA
 - Back to profitability increase as expected in Americas in Q2
 - Marketing: ~+10%
- Strong network expansion: 261 shops and 86 SiS
 - Acquisitions of 229 shops & 57 SiS
 - Acquisition of 56 shops in Germany
 - Acquisition of 84 shops & 14 SiS in France, including AudioNova France (59 shops; deal closed on March 1st, 2017)
 - Acquisition of MiniSom Portugal (47 shops & 34 SiS; deal closed on April 3rd, 2017)
 - Cash-out totaled €75.3 million
 - New openings of 32 shops & 29 SiS (primarily in Spain & Australia)



Q2 2017 Financial highlights

Solid execution delivering another strong quarter

| Data in €m | Q2 2017 | Q2 2016 | Δ% |
|------------------|---------|---------|--------|
| REVENUES | 327.7 | 289.7 | +13.1% |
| Organic growth | | | +5.6% |
| Acquisitions | | | +6.8% |
| FX | | | +0.7% |
| EBITDA Recurring | 62.5 | 54.0 | +15.8% |
| Margin % | 19.1% | 18.6% | - |

- Another quarter of double-digit top-line growth (+12.4% at constant FX)
 - 14th consecutive quarter of solid organic growth despite lower trading days
 - Accelerated M&A
 - Strong Q2 2016 comparable basis (+10.0% at constant FX vs. Q2 2015)
 - Currency tailwind (USD/EUR and AUD/EUR)
- Robust profitability improvement
 - EBITDA Recurring margin up by 50 bps
 - Marketing investments flattish vs very high levels of Q2 2016
 - Net Profit Recurring of €27.0 million, +18.6% vs Q2
 2016
- Ongoing network expansion: 87 shops & 56 SiS
 - 72 shops & 46 SiS acquired primarily in Portugal (MiniSom), Germany and France
 - Cash-out totaled €25.0 million
 - New openings of 15 shops & 10 SiS primarily in Spain, Australia & New Zealand



H1 2017 Financial highlights

Excellent half-year results: double-digit growth and profitability expansion

| Data in €m | H1 2017 | H1 2016 | Δ% |
|------------------|---------|---------|--------|
| REVENUES | 623.8 | 544.2 | +14.6% |
| Organic growth | | | +7.2% |
| Acquisitions | | | +6.2% |
| FX | | | +1.2% |
| EBITDA Recurring | 103.4 | 88.0 | +17.5% |
| Margin % | 16.6% | 16.2% | - |

- Strong sales in all Regions
 - Stellar performance in EMEA: +15.0%¹
 - Continued strong momentum in Americas: +11.3%¹
 - Solid trading in APAC: +8.7%¹
- Robust operating leverage
 - EBITDA Recurring of €103.4 million, up 17.5% or 40 bps over H1 2016
 - Net Profit Recurring of €39.8 million, up 27.0% over H1 2016
- Free cash flow of €32.5 million, after increased net Capex at €28.8 million
- Continued investments to support long-term growth
 - Marketing: ~+10%
 - Cash-out for acquisitions: €75.3 million
- Net debt at €300.5 million, corresponding to 1.46x
 Net debt/EBITDA
 - Share buy-back of €15.6 million
 - Dividend payment of €15.3 million



Revenue roadmap by Region

Consistent above-market growth





H1 2017: +13.4%¹

Organic growth²: +7.2% Acquisitions: +6.2% FX: +1.2%

Q2 2017: +12.4%1

Organic growth²: **+5.6**% Acquisitions: **+6.8**% FX: **+0.7**%



AMERICAS 18.7% of H1 2017 Revenues H1 2017: +11.3% in LC YoY Q2 2017: +11.3% in LC QoQ



EMEA

67.1% of H1 2017 Revenues H1 2017: +15.0% in LC YoY

Q2 2017: +14.4% in LC QoQ



APAC

14.1% of H1 2017 Revenues

H1 2017: +8.7% in LC YoY Q2 2017: +4.3% in LC QoQ

1 At constant FX 2 Calculated as sum of like-for-like growth and openings



Financial results by Region

EMEA: strong top-line growth driving profitability

| Data in €m | H1 2017 | H1 2016 | Δ% |
|------------------|---------|---------|--------|
| REVENUES | 418.5 | 366.2 | +14.3% |
| Organic growth | | | +7.0% |
| Acquisitions | | | +8.0% |
| FX | | | -0.7% |
| EBITDA Recurring | 70.5 | 57.8 | +21.9% |
| Margin % | 16.8% | 15.8% | - |

| Data in €m | Q2 2017 | Q2 2016 | Δ% |
|------------------|---------|---------|--------|
| REVENUES | 223.3 | 196.3 | +13.8% |
| Organic growth | | | +5.6% |
| Acquisitions | | | +8.8% |
| FX | | | -0.6% |
| EBITDA Recurring | 44.6 | 37.1 | +20.4% |
| Margin % | 20.0% | 18.9% | |

- Overall performance well above market reference
- Outstanding revenue growth
 - Solid organic growth boosted by accelerated M&A
 - Strong H1 2016 comparable basis (+11.6% in LC vs H1 2015)
 - Currency headwind primarily for GBP/EUR
- Continued double-digit organic growth in Italy driven by successful integrated marketing strategy (CRM, digital) over strong H1 2016 results
- Double-digit organic growth in Spain, Portugal, Switzerland, UK and Poland as well
- Sound performance of France thanks to strong organic growth, fostered by marketing strategy and acquisitions
- Strong contribution of M&A for Germany (56 shops), France (98 shops & SiS, including AudioNova France) and Portugal (including the 81 shops & SiS of MiniSom)
- EBITDA Recurring margin improvement of 100 bps
 - Top-line growth, operational efficiency and scale-reach in core countries



Integrated platforms for media planning and creative communication in EMEA

Strategic lever to grow and guide change in the industry



dentsu AEGIS network

Profile

- LOLA, 4th most creative agency in the world¹, part of MullenLowe Group
- Selected in March as international agency, handling all strategic and creative duties
- CARAT, world's 1st media agency², part of Dentsu Aegis Network
- Selected in June as media planning and buying partner

Objectives

- Build awareness, equity and memorability for our brand
- Enhance customer experience
- Campaign development with strong local roots and relying on a powerful "Big Idea"
- Better media and consumers insights
- Media cost optimization
- Common way to track media performance
- Facilitation of best practice sharing

Rationale

- Perfect fit with Amplifon's marketing and communication strategy, one of our four growth pillars, aimed at:
 - Strengthening the relationship between our brands and customers
 - Transforming the industry
- Higher efficacy and efficiency

1 Results published by The Directory Big Won Report 2 RECMA ranking

Financial results by Region

AMERICAS: back to profitability improvement supported by a robust top-line

| Data in €m | H1 2017 | H1 2016 | Δ% |
|------------------|---------|---------|--------|
| REVENUES | 116.5 | 101.5 | +14.8% |
| Organic growth | | | +8.3% |
| Acquisitions | | | +3.0% |
| FX | | | +3.5% |
| EBITDA Recurring | 21.7 | 19.0 | +14.5% |
| Margin % | 18.7% | 18.7% | - |

| Data in €m | Q2 2017 | Q2 2016 | Δ% |
|------------------|---------|---------|--------|
| REVENUES | 58.7 | 51.5 | +14.0% |
| Organic growth | | | +8.2% |
| Acquisitions | | | +3.1% |
| FX | | | +2.7% |
| EBITDA Recurring | 11.9 | 9.5 | +25.4% |
| Margin % | 20.3% | 18.4% | _ |

- Outstanding performance, well above market reference
- Strong performance in the US
 - Double-digit growth of Miracle-Ear and AHHC, both driven by solid execution
 - Positive contribution from Elite, driven by member acquisition in Q2
 - Currency tailwind
- Solid growth in Canada fostered by M&A
 - Network totaling 46 shops vs 21 shops at June 30th, 2016
- EBITDA increased by 14.5% vs. H1 2016
 - Strong profitability improvement as expected in Q2 2017, up 190 bps vs. Q2 2016
 - Marketing investments flattish in Q2 2017 vs. peak of Q2 2016
 - Marketing in H1: ~+20%



Financial results by Region

APAC: solid trading performance

| Data in €m | H1 2017 | H1 2016 | Δ% |
|------------------|---------|---------|--------|
| REVENUES | 88.0 | 76.1 | +15.7% |
| Organic growth | | | +6.7% |
| Acquisitions | | | +2.0% |
| FX | | | +7.0% |
| EBITDA Recurring | 25.2 | 23.2 | +8.4% |
| Margin % | 28.6% | 30.5% | - |

| Data in €m | Q2 2017 | Q2 2016 | Δ% |
|------------------|---------|---------|-------|
| REVENUES | 45.2 | 41.6 | +8.5% |
| Organic growth | | | +2.2% |
| Acquisitions | | | +2.1% |
| FX | | | +4.2% |
| EBITDA Recurring | 13.1 | 13.8 | -5.0% |
| Margin % | 29.1% | 33.2% | _ |

- Solid revenue growth of 8.7% in LC
 - Softer organic growth in Q2 2017
 - Negative impact of 2 average trading days less vs. Q2 2016 in both Australia and New Zealand
 - Strong H1 2016 comparable basis (+11.2% in LC)
 - Currency tailwind, although reducing
- Positive performance in Australia
 - Softer organic growth trend in Q2
 - Share gains in a weak market environment
 - Negative impact of lower trading days
 - Challenging comparison (mid-teens growth in H1 2016)
- Outstanding revenue growth in New Zealand, driven by healthy double-digit organic growth
- Sound performance in India fostered by solid organic growth and acquisitions
- EBITDA at €25.2 million, up +8.4%
 - EBITDA down 5% at €13.1 million and margin contraction in Q2
 - Impact of lower trading days on fixed cost absorption in Australia
 - Marketing: >+10%
 - At Company's highest profitability levels



Q2 2017 Financial results

Delivering strong results

| | | Recurring | | | Reported | |
|--------------------------------|---------|-----------|--------|---------|----------|--------|
| Data in €m (unless specified) | Q2 2017 | Q2 2016 | Δ% | Q2 2017 | Q2 2016 | Δ% |
| REVENUES | 327.7 | 289.7 | +13.1% | 327.7 | 289.7 | +13.1% |
| EBITDA ¹ | 62.5 | 54.0 | +15.8% | 60.0 | 51.5 | +16.5% |
| Margin % | 19.1% | 18.6% | - | 18.3% | 17.8% | - |
| D&A | (15.6) | (13.2) | +18.3% | (15.6) | (13.2) | +18.3% |
| EBIT ¹ | 47.0 | 40.8 | +15.0% | 44.4 | 38.3 | +15.9% |
| Margin % | 14.3% | 14.1% | - | 13.6% | 13.2% | - |
| NET FINANCIAL EXPENSES | (4.8) | (4.6) | +5.5% | (4.8) | (4.6) | +5.5% |
| PROFIT BEFORE TAX ¹ | 42.2 | 36.1 | +16.8% | 39.7 | 33.6 | +17.9% |
| TAXES | (15.2) | (13.3) | +14.6% | (14.4) | (12.5) | +15.4% |
| % on PBT | 36.0% | 36.7% | - | 36.3% | 37.1% | - |
| MINORITY | (0.0) | 0.1 | | (0.0) | 0.1 | - |
| NET PROFIT ² | 27.0 | 22.8 | +18.6% | 25.3 | 21.1 | +20.0% |
| Margin % | 8.2% | 7.9% | | 7.7% | 7.3% | |
| EPS (Euro) | 0.123 | 0.104 | +18.9% | 0.116 | 0.096 | +20.3% |

^{1.} Negative one-offs in Q2 2017 of €2.5 million for restructuring charges related to AudioNova France and MiniSom Portugal acquisitions. Negative one-off in Q2 2016 of €2.5 million related to advisory fees and expenses for an acquisition process not completed

^{2.} Negative one-off in Q2 2017 of €1.7 million related to the impact of items in Note 1 net of taxes. Negative one-off in Q2 2016 of €1.7 million related to the impact of item in Note 1 net of taxes



H1 2017 Financial results

Continued improvement in all profitability lines, net profit also benefitting from lower tax rate

| | | Recurring | | | Reported | |
|--------------------------------|---------|-----------|--------|---------|----------|--------|
| Data in €m (unless specified) | H1 2017 | H1 2016 | Δ% | H1 2017 | H1 2016 | Δ% |
| REVENUES | 623.8 | 544.2 | +14.6% | 623.8 | 544.2 | +14.6% |
| EBITDA ¹ | 103.4 | 88.0 | +17.5% | 100.9 | 85.5 | +18.0% |
| Margin % | 16.6% | 16.2% | | 16.2% | 15.7% | - |
| D&A | (30.4) | (25.8) | +18.0% | (30.4) | (25.8) | +18.0% |
| EBIT ² | 73.0 | 62.2 | +17.3% | 70.4 | 59.7 | +18.0% |
| Margin % | 11.7% | 11.4% | | 11.3% | 11.0% | |
| NET FINANCIAL EXPENSES | (9.7) | (9.3) | +3.6% | (9.7) | (9.3) | +3.6% |
| PROFIT BEFORE TAX ¹ | 63.5 | 52.9 | +20.1% | 61.0 | 50.4 | +21.0% |
| TAXES | (23.7) | (21.4) | +10.6% | (22.9) | (20.6) | +11.0% |
| % on PBT | 37.3% | 40.5% | | 37.6% | 41.0% | - |
| MINORITY | 0.0 | 0.1 | | 0.0 | 0.1 | - |
| NET PROFIT ² | 39.8 | 31.3 | +27.0% | 38.1 | 29.6 | +28.5% |
| Margin % | 6.4% | 5.8% | - | 6.1% | 5.4% | - |
| EPS (Euro) | 0.182 | 0.143 | +27.2% | 0.174 | 0.135 | +28.6% |

^{1.} Negative one-offs in H1 2017 of €2.5 million for restructuring charges related to AudioNova France and MiniSom Portugal acquisitions. Negative one-off in H1 2016 of €2.5 million related to advisory fees and expenses for an acquisition process not completed

^{2.} Negative one-offs in H1 2017 of €1.7 million related to the impact of items in Note 1 net of taxes. Negative one-off in H1 2016 of €1.7 million related to the impact of item in Note 1 net of taxes



H1 2017 Financial results

Cash flow sustained higher Capex, primarily for openings & cash-out for acquisitions

| Data in €m | H1 2017 ¹ | H1 2016 ² | Δ |
|---|----------------------|----------------------|--------|
| Operating cash flow (a) | 61.3 | 40.8 | +20.5 |
| Capex (b) | (29.5) | (21.2) | (8.3) |
| Disposals (b) | 0.8 | 0.4 | +0.4 |
| Free cash flow (a+b) | 32.5 | 20.0 | +12.5 |
| Acquisitions (c) | (75.3) | (15.5) | (59.8) |
| Other acquisitions/disposals (d) | 0.0 | 0.0 | _ |
| Cash provided by (used in) operating and investing activities | (42.8) | 4.5 | (47.3) |
| Cash flow provided by (used in) investing activities (b+c+d) | (104.1) | (36.3) | (67.7) |
| Cash provided by (used) financing activities | (31.8) | (14.8) | (16.9) |
| Net cash flow for the period | (74.5) | (10.3) | (64.2) |
| Net financial position (opening date) | (224.4) | (204.9) | (19.5) |
| Change in net financial position | (74.5) | (10.3) | (64.2) |
| Effect of FX on financial position | (1.6) | 1.5 | (3.1) |
| Net financial position (closing date) | (300.5) | (213.8) | (86.7) |

^{1.} Non recurring cash-out of €0.4 million in H1 2017 for restructuring charges related to AudioNova France and MiniSom Portugal acquisitions.

^{2.} Non recurring cash-out of €3.0 million in H1 2016 (€2.5 million related to advisory fees and expenses for an acquisition process not completed and €0.5 million related to the payment of restructuring charges of FY 2015 in the Netherlands)



H1 2017 Financial results

Solid capital structure to sustain future growth opportunities

| Data in €m | 30/06/2017 | 31/12/2016 |
|-----------------------|------------|------------|
| Cash | (115.6) | (183.8) |
| Short-term debt | 35.8 | 28.7 |
| Medium/long-term debt | 380.3 | 379.6 |
| Net debt | 300.5 | 224.4 |
| Equity | 560.4 | 557.7 |
| Net debt/EBITDA | 1.46x | 1.17x |
| Net debt/total equity | 0.54x | 0.40x |
| | | |



2017 Outlook

Positive momentum to persist

- Entering H2 2017 with a strong H1 behind
- Strong momentum is expected to continue in H2 2017
- Top-line growth above market reference and with healthy mix
 - Contribution from all Regions
 - Solid organic growth
 - Continued strong contribution from acquisitions
- Robust sales growth, scale-reach in key markets and operational efficiencies to drive profitability
- Continued investments to support long-term sustainable growth
 - Marketing to boost market share and penetration
 - Capex focused on ongoing distribution network expansion
 - Cash-out for piecemeal acquisitions
 - Investments to support an effective and attractive organization
- Strong focus on execution
- Well on track in executing our mid-term strategy and ambitions



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